

LOYALTY PROGRAM TERMS

C.S. EUROSTATUS LTD – Loyalty Program

1. Program Overview

The Loyalty Program rewards customers for purchases made through participating restaurants operated by **C.S. EUROSTATUS LTD**.

Members earn points which can be redeemed for rewards, discounts, or promotional offers.

2. Eligibility

Participation in the Loyalty Program requires:

- acceptance of these terms

Each user may maintain **only one loyalty account**.

3. Earning Points

Points may be earned by:

- in-restaurant purchases linked to the loyalty account
- purchases through the mobile application
- promotional campaigns

The Company reserves the right to modify the number of points awarded per purchase.

4. Redeeming Points

Points may be redeemed for rewards such as:

- discounts
- free menu items
- promotional offers

Points may not be exchanged for cash.

5. Expiration of Points

Loyalty points may expire if the account remains inactive for **12 months**.

The Company reserves the right to modify expiration policies.

6. Fraud or Misuse

Any abuse, fraud, or manipulation of the loyalty program may result in:

- loss of points
- suspension of the account
- permanent removal from the program

7. Program Changes

The Company may modify or terminate the Loyalty Program at any time.

Users will be notified through the application when possible.